

MedImpact Direct® Customer Service

1-855-873-8739 (TTY dial 711) or customerservice@medimpactdirect.com www.medimpactdirect.com

| Member Information – Please use black or blue ink and CAPITAL LETTERS only | | | | | | | | | | | |
|--|-------------------|----------|--|--|--|------------------------------------|------------|----------------------------|--------|--|--|
| First Name | | | Last Name | | | | | MI | Suffix | | |
| Member ID | | | | Plan Name | | | | | | | |
| Date of Birth | Gender □M □F | | | Group Number | | | | | | | |
| Mobile Phone (Include area code)* ☐ Set as Preferred Phone | | | | Home Phone (Include area code)* ☐ Set as Preferred Phone | | | | | | | |
| Shipping Address Line 1 Use this address for this order only | | | | Billing Address Line 1 | | | | | | | |
| Shipping Address Line 2 | | | | Billing Address Line 2 | | | | | | | |
| City | State | Zip Code | | City Stat | | State | e Zip Code | | | | |
| Email Address (Email used for or | der status update | es) | | | | | | | | | |
| How to Contact Me | | | | | | | | | | | |
| I want to receive automated phone calls, text messages or email to help me manage my medications. My preferred method of getting notices is: | | | | | | | | | | | |
| □ Automated Phone Call* □ Text Message* □ Email* | | | | | | | | | | | |
| *When you provide these numbers, we have your permission to contact you at these numbers about your MedImpact Direct account. Your consent allows us to use text messaging, prerecorded voice messages and automated dialing technology for informational service calls, but not for telemarketing or sales calls. Message and data rates may apply. You may change these preferences or opt-out at any time by signing in to www.medimpactdirect.com. | | | | | | | | | | | |
| Health Information | | | | | | | | | | | |
| □None □0 | ☐ Cephalosporins | | Erythrom NSAIDs Peanuts | ycin | | Penicillin Quinolones Sulfa | | ☐ Tetracyclines ☐ Other | | | |
| □None □0 | □Cancer □ H | | Glaucoma Heart Condition High Blood Pressu | | | • | | □ Thyroid Disease □ Other | | | |
| Physician Information | | | | | | | | | | | |
| Physician Last Name | | | | Physician First Name | | | | | | | |
| Physician Phone (Include area code) | | | | Physician Fax (Include area code) | | | | | | | |



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| Payment Information – Do not send cash | | | | | | | | | | |
|---|------------------------|--|-----|--|--|--|--|--|--|--|
| For fastest service, pay by credit or debit card. We accept VISA®, Mastercard®, Discover®, or American Express®. If you need to pay by check or money order, please call to speak with a representative. | | | | | | | | | | |
| Cardholder Last Name | Cardholder First Name | | | | | | | | | |
| ☐ Charge my payment method on file (Returning Custome ☐ Charge my NEW credit card: ☐ Visa® ☐ Mastercar | | Ship Expedited Delivery (Add \$25 to my prescription amount) | | | | | | | | |
| Credit Card Number | | Expiration Date Security Co | | | | | | | | |
| Standard shipping is free. Your order can take up to 10 days for delivery from the date we receive your order. You may choose expedited delivery for an additional \$25 by checking the box above. Expedited delivery orders can only be sent to a street address, not a PO Box. Expedited delivery will reduce the shipping time 1–2 days. Processing time may take 3–5 business days from the time MedImpact Direct ® receives your prescription. | | | | | | | | | | |
| I authorize MedImpact Direct ® to charge my credit card for any copayment, coinsurance, deductible, or any other amount owed on my prescriptions, including any applicable expedited delivery charges. | | | | | | | | | | |
| X | Cardholder's Signature | Da | te | | | | | | | |
| □ Check this box if you DO NOT want us to use this payment method for future orders or balance due. You can call MedImpact Direct ® to update this information at any time or you can update your payment preferences by signing in to your account at www.medimpactdirect.com. | | | | | | | | | | |
| Authorizations | | | | | | | | | | |
| □ Check here to request Easy Open Caps. Federal law requires that your prescription shall be dispensed in a container with a child-resistant or safety cap unless you request otherwise. If you would like an Easy Open Cap, please check the box. | | | | | | | | | | |
| MedImpact Direct ® wants to provide you with high-quality medicines at the best possible price. MedImpact Direct ® will substitute generic equivalent medicines for brand name medicines, as appropriate by law, unless you or your prescriber indicate otherwise. | | | | | | | | | | |
| By returning this form to MedImpact Direct® , you verify that information is correct, that the prescriptions enclosed are for eligible participants, and you consent to the release and use of the patient's health information to the patient's health plan(s) and health care providers/agents for health benefit management. MedImpact Direct®'s use or disclosure of individually identifiable health information, whether furnished by you or obtained from other sources, such as medical providers, shall be in accordance with federal privacy regulations under the Health Insurance Portability and Accountability Act of 1996 (HIPAA). | | | | | | | | | | |
| X | Signature | Da | ate | | | | | | | |

Mail this completed order form, with your prescription and payment information, to:

MedImpact Direct®, PO BOX 51580, Phoenix, AZ 85076-1580

Ask your doctor to send your prescription electronically to MedImpact Direct® or to fax it to us at: 1-888-783-1773.

**Please note, we can only accept electronic prescriptions and faxes from your health care provider.

This letter may contain confidential individually identifiable health information protected under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and other statutes.